

Joint Health Overview and Scrutiny Committee (JHOSC) for North Central London Sector

15 July 2011

Royal Free Hampstead NHS Trust - Care Quality Commission Report into Dignity and Nutrition for Older People

- 1.1 A significant number of residents from the boroughs represented on the JHOSC use the services provided by the Royal Free Hampstead NHS Trust. The trust was recently subject to a Care Quality Commission (CQC) inspection into dignity and nutrition for older people. The conclusion reached by the inspectors that the Royal Free was failing to meet the essential standards required by law in respect of these issues. In particular, improvements were found to be required for two outcomes:
 - Outcome 1: People should be treated with respect, involved in discussions about their care and treatment and able to influence how the service is run; and
 - Outcome 5: Food and drink should meet people's individual dietary needs
- 1.2 In the light of this, the Chair has written to the Trust inviting them to attend the meeting to respond to the issues raised in the CQC. The Chief Executive, Medical Director and Director of Nursing will be attending from the Royal Free to outline the Trust's response and answer questions.
- 1.3 A copy of the CQC inspection report is attached as well as the Trust's action plan for addressing the issues raised.